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## COVID-19 safety protocol update for Cowichan Hospice Community Services Centre

### Building Protocols

- Everyone entering the building must sanitize their hands.
- Volunteers and clients using the building must sign health declaration, providing a contact phone number.
- We are not able to offer food or drinks to clients, and sadly there is no hugging at this time.
- Room occupancy limits are posted to support distancing of two metres at all times in the building.

### Masking

- Everyone inside Cowichan Hospice Community Centre will be masked at all times, except for staff alone in their offices with door closed, not anticipating an upcoming client or volunteer meeting in the space.
- Volunteers, staff and clients may remove masks once seated two meters apart in the garden.

### Vaccination Requirements

- All volunteers will provide proof of vaccination status. Full vaccination is required for those taking volunteer training.
- Volunteers who are fully vaccinated against COVID-19 may volunteer as permitted\*, in-person at Cowichan Hospice House, Cowichan District Hospital, Cowichan Hospice Community Services Centre or in clients' homes and outdoor spaces.
- Current Volunteers who are not fully vaccinated for COVID-19 may (by agreement with the Volunteer Coordinator) provide telephone or video support to clients.
- Clients receiving wellness treatments must be vaccinated, this is not necessary for other forms of care at the current time.

### Cleaning

- High touch surfaces at Cowichan Hospice Community Services Centre will continue to be regularly disinfected, with clean sheeting used on non-wipeable furniture in the meeting room, and changed between Palliative Pain and Symptom Management clinic patients.

\*COVID-19 safety protocols may change from time to time in accordance with Public Health orders, Island Health guidance and Cowichan Hospice policies.