

VISION

Compassionate person-centered care through the journey to end-of-life and the bereavement that follows.

MISSION

We are a dedicated, compassionate person-centered team with an attitude of cultural humility.

We collaborate to offer safe, accessible, inclusive, equitable and high quality care that meets the diverse physical, spiritual, emotional and social needs of our clients and their chosen family in a respectful and caring environment.

VALUES

Compassion • Fostering kindness, empathy and understanding

Respect • Respecting each person's vulnerability and needs

Integrity • Commitment to engage with cultural humility and in alignment with our organizational values

Collaboration • A collaborative team approach, providing excellence in care

Diversity • Embracing the diversity of our community

Honouring Life • Honouring and celebrating each person's life

Equity • Building positive relationships within our diverse community

Accountability • We are accountable to our clients, to our community and to each other

Summary of Strategic Guidance

- Cowichan Hospice engages with our community with an attitude of cultural humility and enquiry while living the values of hospice
- Cowichan Hospice will sustain and grow hospice care and meet the evolving needs of our community members at a time when our community is aging
- Cowichan Hospice will support quality of life for those facing serious illness in all care settings, including growing our program of care at home
- Cowichan Hospice supports bereavement care for those with diverse experiences of the death of a loved one
- Cowichan Hospice is in continuous conversation with our community about needs and services
- Hospice is a great place to work and to volunteer
- Our staff and volunteers are diverse, well-trained and well supported
- Donors and stakeholders are informed and the value of their contributions is recognized
- We will maintain and strengthen working relationships across disciplines and across care settings
- Integrated care model is based on a current and updated Memorandum of Understanding with Island Health

Vision Mission and Values updated/approved by board, November 22, 2021